



## **PROGRAM PRESENTATIONS BY:**

**Sunrise Point** -Erin Johansen, CEO of HOPE Cooperative She will be reporting on the Sunrise Point affordable living complex and their onsite support staff.

Erin Johansen, Retiring CEO of Hope Cooperative, Rachael Vargas, Tracy Esposito, Hope staff and incoming CEO, April Ludwig, were in attendance to present and answer questions. Hope is partnered with Jamboree Housing; 65% family services provided by Heartland and 35% operator tasks by Hope. The meeting was called due to extensive overage of time allotted. Many concerns and questions were addressed;

- Delays: in construction including the gate security incomplete to date explained due to covid shutdowns is expected to be installed by Oct 31<sup>st</sup>.
- Understaffing: is being addressed, combined finances and recruitment shortages have slowed the progress of completing the enormous task of getting things settled at the complex. Erin shared that they currently have 3.5 full time staff members on board M-F at the facility with a security guard being on site from 5pm to 6am and 24/7 on weekends when onsite staff is off duty.
- Regarding Citrus Heights citizens being placed at the facility; They are unable to prioritize the geography of eligible homeless on the waiting list. Although Rachael reported 12 of the residents at Sunrise Point expressed a connection to Citrus Heights, connections not specifically noted.
- Family services: All types of skills are being provided to the residents from simple needs to more complex instructions. Case Workers are assigned prior to move-in, 18 months is the normal period of time for successful transition. There is a violation system in place to assist with keeping residents mindful there is cause to be evicted if they do not make every effort to keep to the rules expected.
- Students: the transport issue has been resolved, tutors are on board to assist and it is anticipated the low-test scores will improve once the students feel more settled in their new homes and school.
- Erin stated they have not received any disputing information regarding safety, vandalism and lack of support at the apartments despite complaints by resident(s) to staff at Woodside School and CHASEN members. Sunrise Point resident, Gena Anderson, attended the meeting to hear Hope personnel and meet with them after the meeting to discuss her concerns contrary to the information Hope provided. She and all Hope employees exited the meeting to an outer room to further their meeting. The outcome of that meeting is unknown at the time of these minutes being reported.

**Citrus Heights Water District** –Staff will be explaining why CHWD is proposing another rate increase.

- Missy Pieri, Annie Liu and General Manager Hillary Strauss attended to present lots of information regarding the proposed rate increase for 2024. Included in their forecast is the fact that most infrastructure is nearing 70 years (by the year 2030), the standard life-expectancy of water mains and all aging underground pipes.
- Additionally, a new meter replacement program (life-expectancy 20-30 yrs) and more ground water wells to ensure aquifer capture and storage of healthy reserves.
- CHWD's plan is to stay ahead of the needed repairs and impending failures by growing the capital to maintain and keep residential increases to a minimum increase as we go rather than waiting to have a catastrophic event which will be exorbitant and require a large, perhaps double increase to its customers.

- It was also noted that CHWD cannot offer Senior or Disabled user discounts due to being private and a “rate payor” system; meaning it is not allowed to use one customer’s money to pay another’s bill or have varying rates to any customers.
- A handful of residents expressed concerns regarding neighboring water districts having lower rates and questioning why we continue to have yearly increases. The above information was reiterated and some explanation of the difference between agencies of private and public sources, grants from gov and state and accountability and/or lack of planning ahead by other providers.

**Up Coming Program:**

November: Police Chief Alex Turcotte will not be in attendance for Nov. Another detective on staff will be providing our monthly update. Anything other to be announced at a later date.

December: No meeting.

**Up Coming Events:**

- Howl’O Ween Parade & Harvest Festival. October 21st, 2023, Starts at Twin Oaks and ends at Rusch Park.
- Citrus Heights P.D. Trunk or Treat Oct. 25th. 4-8 pm
- Woodside K-8 Harvest Festival, Oct. 28th, 4-7pm

Meeting was concluded at 8:40pm

**LOCAL BUSINESSES THAT PARTNER WITH US FOR A SUCCESSFUL COMMUNITY:**

Bruins Legal Doc	Corey’s Cards & Games	Leatherby’s Family
Prep	FoodMaxx	Creamery
Country Waffle	Kelsee’s Purse	Primo’s Auto Insurance
Citrus Heights HART	Tony’s Liquor & Deli	Narej Mediterranean
Demattei Reals	Easter’s Catholic Books &	Grocery
Estate	Gifts	
Just Serve		THANK YOU!

Kathy Milton, Secretary